

A B S T R A C T

Improved Handling Of M ssages In An Electronic Messaging Syst m

The present invention proposes a computerized method and means for providing an improved handling of messages directed to an user of an electronic messaging system.

The suggested method comprises a first step of determining user characteristics capable of identifying the user as an addressee of a message.

The method further comprises a second step of analyzing a certain message and determining its message characteristics exploiting the information contained in one or a multitude of message fields.

The method finally comprises a third step of applying at least one deduction rule of a potential set of deduction rules to said certain message. The deduction rule assigns based on the user characteristics and the message characteristics a role of said user to said certain message. The role is capable of revealing said user's relationship to said certain message.

(Fig. 1)